



Phillips Solicitors reinforces Cyber Attack Protection with Security Awareness Training and Testing



Phillips Solicitors has been in the heart of Basingstoke since 1986, working towards achieving the best outcomes for their employees, clients and the local community

However, by holding client confidential and sensitive information, including financial details, Phillips, like all Legal Firms, is an attractive target for cyber criminals.

Aware of their responsibility to their clients, Phillips was one of first law firms in Hampshire to be awarded Cyber Essentials Plus accreditation. The Cyber Essentials scheme identifies the security controls an organisation needs in place to help defend against Internet-borne threats.

A key element of the accreditation is to ensure all partners and staff understand security issues, applicable company policies and how to identify and terminate potential cyberattacks.

To meet this need, Phillips initially planned to run their own security awareness training, but upon evaluating the market they choose the fully managed awareness training and testing service provided by Infosec Cloud.

Impressed by the results, Phillips has just recently renewed to continue the service for a third year, confident that all partners and staff are informed, empowered and cyber security vigilant.

Training and Testing

Infosec Cloud provides an integrated programme of online training and bespoke, random test phishing emails. Vulnerable employees who fall for the emails after the initial training, are provided with immediate, remedial training.

Delivered by Experts

This fully managed service has been designed by experts in cyber security and training. A dedicated team manages training delivery and tracking, and uses information in the public domain to build customised, test cyber-attacks.

Cyber Security Aware

Back in 2014, Phillips Solicitors were already improving staff awareness around cyber and data security. However, the firm quickly appreciated the necessity and benefit in delivering a structured and continuously reinforced Security Awareness Programme.

The firm chose to work with Infosec Cloud as the combination of awareness training and customised cyber-attack testing guaranteed a change in employee behaviour. Plus, being fully managed, there were no additional demands on the IT team.

“The Infosec Cloud service was extremely competitive, yet more importantly offered a good, helpful service and strong understanding around Security Awareness and the impact on regulated businesses.”

Mike Worth, IT Manager, Phillips Solicitors.

The 12 month program

The SATT service comprises video-based interactive online training with an integrated monthly programme of random test phishing emails. Vulnerable employees who fall for the test phishing emails after the initial training, are provided with immediate, remedial training.

“The training modules are easy to watch, with real-life examples and quizzes, and cover all important aspects of cyber security risk.”

Mike Worth, IT Manager, Phillips Solicitors.

The annual programme comprises:

1. Initial baseline phishing email test.
2. 15 minute annual Video Training for all employees – delivered at the desktop and at the user’s convenience.
3. Monthly random test phishing emails, customised for Phillips.
4. 40 minute remedial training for vulnerable employees (those who click).
5. Monthly reports and full programme management.

Infosec Cloud also provided Phillips with a series of internal use documents explaining the training and testing process, and supplementary text based training materials.

Immediate Results

An initial phishing test email was sent to all staff prior to starting the training. The ‘phishing baseline’ results (number of clicks) were presented back to the staff in a statistical format, not naming names. This ensured immediate staff buy-in to the 12 month service.

“Our security awareness has significantly increased and continues to do so as a direct result of the service Infosec Cloud provides. Their methodical approach along with expertise ensures that we achieve a measurable return on investment.”
Mike Worth, IT Manager, Phillips Solicitors.



All staff are now familiar with and vigilant against:

- Spam
- Website Security
- Spear Phishing
- Adverts
- Pop ups
- Ransomware
- Malware
- Social Networks
- Social engineering
- CEO Fraud
- Phishing

Since purchasing SATT from Infosec Cloud, Phillips has purchased other services and are looking to further strengthen the relationship. Phillips has been impressed by Infosec Cloud’s extensive cyber security expertise, industry knowledge and understanding of specific client requirements.

Infosec Cloud is an established IT Security reseller and managed services partner. The company offers a comprehensive portfolio of cloud-based, hybrid and on-premise IT security, productivity and compliance solutions, plus video-based, measurable employee security and GDPR awareness training. Technically-led, Infosec Cloud offers free migration, regular IT Security Health Checks, remote service performance monitoring and takes a pro-active approach to managing customer security profiles.



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